

117 Andover Sparta Road
Newton, New Jersey 07860
April 4, 2009

Rosselli Roofing & Siding LLC.
Attn: Mr. Scott Rosselli
5 Roy Court
Sussex, New Jersey 07461

Dear Scott,

With the recent heavy rains and ferocious winds, the new roof you installed has certainly passed the 'weather' test. This is a letter of gratitude to you and Kevin for putting my anxieties to rest with the care and fine work performed at my home. You did exactly what you promised in correcting the problems created by the SCAM roofer who installed the first roof only 7 months prior. That's a case for the court to now decide how I will be compensated for the horror of choosing the WRONG contractor.

As a Senior, who has owned 8 homes, I thought I could judge a contractor. Boy was I wrong! On the recommendation of a friend, I selected a roofer to tear off and install a new roof for me. He promised me the world, especially that he would correct a nasty run off problem. After 3 days enduring the hammering above, the job supposedly was done and inspected by this roofer. The obvious mistakes were apparent during the very next rain fall. Not only did they damage the gutters but the run off was now a funnel effect which looked like I lived below Niagara Falls, and it was eroding my cement steps!

Working for a Chimney Sweep Company I just had to ask my boss for help. He had an experienced Roofer come and look at the recent work. The immediate advise "Get the roof replaced NOW, before your experience serious damage, it's installed incorrectly and a potential disaster. I cried! I was SCAMMED!

Maryanne, our bookkeeper, told me about your and your brother, Kevin. That you grew up with her son and she's known you both since you were young children. She vouched for your high integrity. She hired you 'boys' when she had a new roof put on her home. I hesitated, another recommendation?

Scott, when you came to quote a price and look at the disaster I faced, you truly put me at ease. I hired your company on the spot.

Kevin backed the dumpster into my driveway at 6:20 a. m, was back with the crew before 7:30 a.m.. First he took 2 rolls of pictures, (to be used if I have to go to court,) joined his men and told me at 2:30 p.m. they were DONE! That morning we had a snow squall come thru, which they worked right through tearing off the roof! Within 12 hours, without any hammering (they had power tools to work with) the new roof was on and the dumpster was gone! Next morning your Gutter crew arrived, the water run off problem was no challenge for Kyle. What a masterful job he did to correct the situation, installed an extra 3 feet across the edge where the problem originated. Great, great work by all involved.

Feel free to use me as a reference. I plan to leave your sign on the lawn and if anyone does drive-by tell them to just look for it! Thank you again and pass my appreciation along to Kevin, Kyle, Brad and all the rest of the men who worked on installing my NEW Roof and Gutters.

Very truly yours,

Toni Ostroman